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September 9, 2016

**VIA EMAIL**

Timothy May  
E9-1-1/NG9-1-1 Projects Manager  
Public Safety and Homeland Security Bureau  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554  
[Timothy.May@fcc.gov](mailto:Timothy.May@fcc.gov)

Re: Notice of Alternative Timeframe for 9-1-1 Text Message Routing  
PS Docket Nos. 10-255 and 11-153

Dear Mr. May:

Pursuant to section 20.18(q)(10) of the Commission's rules, 47 C.F.R. § 20.18(q)(10), an alternate timeframe has been established to begin delivering 9-1-1 text messages to the following Public Safety Answering Point ("PSAP"):

ID	NAME
291	Ashley County Sheriff's Office

This PSAP appeared on the Commission's list of text-to-911-ready PSAPs as of March 11, 2016. On March 16<sup>th</sup> the PSAP was informed of the need to select an available text-to-911 method, but has not responded to several efforts to reach it in the months since. While we are uncertain whether the PSAP is "technically ready" for text-to-911 for purposes of triggering the six-month implementation deadline, Verizon stands ready to assist Ashley County, Arkansas in its effort to implement text-to-911 service, and will place it back "in queue" and work with our text-to-911 vendor to implement its request once it responds to Verizon's inquiries.

Please contact me if there are questions concerning this filing.

Sincerely,